

Duck Creek Training

COURSE CONTENT

GET IN TOUCH



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About Multisoft

Train yourself with the best and develop valuable in-demand skills with Multisoft Systems. A leading certification training provider, Multisoft collaborates with top technologies to bring world-class one-on-one and certification trainings. With the goal to empower professionals and business across the globe, we offer more than 1500 training courses, which are delivered by Multisoft's global subject matter experts. We offer tailored corporate training; project Based Training, comprehensive learning solution with lifetime e-learning access, after training support and globally recognized training certificates.

About Course

Duck Creek Training by Multisoft Systems is designed to help insurance and IT professionals gain in-depth expertise in one of the most widely used core insurance platforms. This training focuses on Duck Creek's key modules, including Policy, Billing, and Claims, enabling learners to understand how modern insurers manage end-to-end policy lifecycle operations efficiently and securely.

Module 1: Duck Creek Overview

- ✓ Introduction Duck Creek
- ✓ Suite Architecture Understanding
- ✓ Key Components Overview
- ✓ Policy And Billing
- ✓ Claims System Basics
- ✓ User Interface Tour

Module 2: Configuration Basics

- ✓ Product Configuration Setup
- ✓ Rating Algorithms Creation
- ✓ Field Mapping Techniques
- ✓ Expression Rules Usage
- ✓ Templates Implementation Practice
- ✓ Policy Data Management

Module 3: Policy Administration

- ✓ Policy Type Definition
- ✓ Coverage Configuration Steps
- ✓ Transaction Setup Workflow
- ✓ Rule Authoring Basics
- ✓ Validation Logic Application
- ✓ Renewal Process Design

Module 4: Billing Management

- ✓ Billing Setup Overview
- ✓ Invoice Configuration Tools
- ✓ Payment Scheduling Rules
- ✓ Collection Process Automation

- ✓ Integration With Policy
- ✓ Reporting Functionality Basics

Module 5: Claims Management

- ✓ Claim Type Configuration
- ✓ Event Handling Framework
- ✓ Workflow Design Steps
- ✓ Rules And Conditions
- ✓ Data Mapping Concepts
- ✓ Testing Claims Module

Module 6: Integration Techniques

- ✓ API Configuration Steps
- ✓ XML Data Handling
- ✓ Web Services Integration
- ✓ Third-party System Connectors
- ✓ Middleware Configuration Setup
- ✓ Real-time Data Transfer

Module 7: Advanced Author Tools

- ✓ Product Studio Usage
- ✓ Templates Customization Process
- ✓ Expression Editor Mastery
- ✓ Debugging Configuration Errors
- ✓ Version Control Setup
- ✓ Deployment Automation Steps

Module 8: Testing and Debugging

- ✓ Test Scenarios Creation

- ✓ Environment Setup Testing
- ✓ Debugging Policies Errors
- ✓ Test Data Preparation
- ✓ Automated Testing Integration
- ✓ Issue Resolution Techniques

Module 9: Project Development

- ✓ Build Deployment Process
- ✓ Migration Environment Setup
- ✓ Release Management Plan
- ✓ Backup Data Strategies
- ✓ Quality Assurance Checks
- ✓ Post Deployment Validation

Module 10: Real Time Project

- ✓ Insurance Product Simulation
- ✓ Policy Lifecycle Automation
- ✓ Claim Settlement Modeling
- ✓ Billing System Integration
- ✓ End-to-End Implementation
- ✓ Project Documentation Creation